

# Chargeback Credit Memo Request Form

Date: 11/3/2020 Chargeback Case #: CB2001007

Credit Memo Amount: \$420.79

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 32224787PC 32350808PC 32354411PC Cust. PO #: 1KFFHEVS 44JTNK8Y 5KQ2D84K

Check #: 123882035 125235591 Invoice #: \_\_\_\_\_

AR Ref #: 94089

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Not a Compliance Issue

Detailed Description: PRICE CLAIM

Investigator: Snowy (Jie) Chen

Responsible Party: US Production

Note: Dispute denied by Amazon - they were valid price reduction

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_