

# Chargeback Credit Memo Request Form

Date: 4/1/2021 Chargeback Case #: CB2001006

Credit Memo Amount: \$6,945.13

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084726738VCBSINV  
1084726291VCBSINV 1084745137VCBS Cust. PO #: \_\_\_\_\_

Check #: 123882035 124064965 125235591  
125220323 Invoice #: \_\_\_\_\_

AR Ref #: 94089

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Packaging

Detailed Description: Ship In Own Container

Investigator: Snowy (Jie) Chen

Responsible Party: US Production

Note: Amazon never paid us back on these ship in own container chargeback and per Nancy, they tried to enroll some ASIN that are in violation and they were chances we were rejected by Amazon. These were from April 2020 and they already took down a lot of oversized items that were in violation.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_