

Chargeback Credit Memo Request Form

Date: 5/1/2020 Chargeback Case #: CB2001001

Credit Memo Amount: \$262.92

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA214143534-CS215934610 Cust. PO #: see attached

Check #: 2631741 Invoice #: _____

AR Ref #: 94152

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: mis-ship

Investigator: April Huang,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item. CS approved credit but Per Hellen Xu ~ item will not be recovered as soft goods with a wholesale price below \$30 will not be recovered

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____