

# Chargeback Credit Memo Request Form

Date: 5/1/2020 Chargeback Case #: CB2001000

Credit Memo Amount: \$156.17

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS205057087-CS215645624 Cust. PO #: see attached

Check #: 2631741 Invoice #: \_\_\_\_\_

AR Ref #: 94152

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: missing parts

Investigator: April Huang,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item. CS approved credit but Per Hellen Xu ~ we are not recovering hardgoods at this time

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_