

Chargeback Credit Memo Request Form

Date: 5/11/2020 Chargeback Case #: CB2000988

Credit Memo Amount: \$10.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 275904845 Cust. PO #: see attached

Check #: 116389 Invoice #: _____

AR Ref #: 94643

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIP

Investigator: April Huang,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____