

# Chargeback Credit Memo Request Form

Date: 6/18/2020 Chargeback Case #: CB2000986

Credit Memo Amount: \$455.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 275581790 275613134 275646783 Cust. PO #: see attached  
275682329 275695020

Check #: 116389 Invoice #: \_\_\_\_\_

AR Ref #: 94643

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIP

Investigator: April Huang,Karla Roque,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Valid amount that was late \$415  
Remaining amount to be denied is \$40 < \$100 to dispute.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_