

Chargeback Credit Memo Request Form

Date: 10/9/2020 Chargeback Case #: CB2000984

Credit Memo Amount: \$325.34

Customer ID: FREDMEYER Customer Name: Fred Meyer Stores

Chargeback Ref #: 701-NCF-0098661 Cust. PO #: 0005039332

Check #: 4383879 Invoice #: _____

AR Ref #: 12163861

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: USED WRONG SHIP METHOD

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: **Ron is aware of it and has ensure WOD to enforce SOP update** Charge Back Validated. Dispute attempted and failed. Customer changed ship method. Notification sent by customer to invalid address. We missed change.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____