

# Chargeback Credit Memo Request Form

Date: 5/20/2020 Chargeback Case #: CB2000981

Credit Memo Amount: \$1,726.89

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS214137389-CS218199754 Cust. PO #: see attached

Check #: 2650231 Invoice #: \_\_\_\_\_

AR Ref #: 94599

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: missing parts

Investigator: April Huang,Karla Roque,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit but did not retrieve item. We are no longer recovering any hard goods at this time per Hellen Xu.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_