

# Chargeback Credit Memo Request Form

Date: 5/26/2020 Chargeback Case #: CB2000980

Credit Memo Amount: \$239.40

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS214712102-CS217465075 Cust. PO #: see attached

Check #: 2650231 Invoice #: \_\_\_\_\_

AR Ref #: 94599

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: MIS-SHIP

Investigator: April Huang,Karla Roque,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item. CS approved credit but Per Helen Xu Item will not be recovered if shipping is more than 20% of wholesale price.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_