

Chargeback Credit Memo Request Form

Date: 5/8/2020 Chargeback Case #: CB2000979

Credit Memo Amount: \$65.60

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS217779915 Cust. PO #: CS217779915

Check #: 2650231 Invoice #: _____

AR Ref #: 94615

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang,Karla Roque,Laura Yee,Ping Gao

Responsible Party: 3rd-UPS

Note: valid lost in transit - FedEx has not scanned and delivered the package.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____