

Chargeback Credit Memo Request Form

Date: 5/6/2020 Chargeback Case #: CB2000978

Credit Memo Amount: \$218.59

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA218776979 Cust. PO #: CA218776979

Check #: 2650231 Invoice #: _____

AR Ref #: 94611

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Karla Roque,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit but Per Hellen Xu ~ we are not recovering hardgoods at this time

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____