

Chargeback Credit Memo Request Form

Date: 4/28/2020 Chargeback Case #: CB2000976

Credit Memo Amount: \$248.21

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS210396684/CS219318757/CS219844085 Cust. PO #: CS210396684/CS219318757/CS219844085

Check #: 2650231 Invoice #: _____

AR Ref #: 12163840

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: MISSING PARTS

Investigator: Yinghua Gu

Responsible Party: US Production

Note: valid per Ying - all wayfair missing parts chargebacks are approved by Hellen

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____