

Chargeback Credit Memo Request Form

Date: 4/28/2020 Chargeback Case #: CB2000971

Credit Memo Amount: \$2,372.88

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS215157766-CS222956902 Cust. PO #: see attached

Check #: 2650231 Invoice #: _____

AR Ref #: 94609

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: _____ Division Name: _____

Violation Description: Not a Compliance Issue

Detailed Description: Tried and True Overcharge

Investigator: Yinghua Gu

Responsible Party: Not a chargeback

Note: verified by Shining Song/Roger Gregg, these are valid credits as per Hellen's approval: free orders on items that we approved up to a approved quantity.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____