

# Chargeback Credit Memo Request Form

Date: 4/30/2020 Chargeback Case #: CB2000964

Credit Memo Amount: \$212.29

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS170435138/CS217144839/CS218196465 Cust. PO #: CS170435138/CS217144839/CS218196465

Check #: 2640572 Invoice #: \_\_\_\_\_

AR Ref #: 94296

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit but Per Hellen Xu ~ Item will not be recovered - shipping is more than 20% of wholesale price

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_