

Chargeback Credit Memo Request Form

Date: 5/6/2020 Chargeback Case #: CB2000962

Credit Memo Amount: \$1,061.51

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS215591231-CS219381385 Cust. PO #: _____

Check #: 2640572 Invoice #: _____

AR Ref #: 94300

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: 3rd-FEDEX

Note: VALID - No Scan/ FedEx claim, unable to reclaim with Wayfair since we are not able to provide POD.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____