

# Chargeback Credit Memo Request Form

Date: 5/1/2020 Chargeback Case #: CB2000955

Credit Memo Amount: \$34.18

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 9508887312 Cust. PO #: 95088873

Check #: 1886462 Invoice #: 32580095

AR Ref #: 94479

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Karla Roque,Laura Yee,Ping Gao

Responsible Party: Dot.com-Woodland

Note: valid return to whse

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_