

Chargeback Credit Memo Request Form

Date: 5/1/2020 Chargeback Case #: CB2000954

Credit Memo Amount: \$81.57

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 8909178312 8909178313 9499965212 Cust. PO #: 89091783 89091783 94999652

Check #: 1886462 Invoice #: 32448967 32448967 32571880

AR Ref #: 94479

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Karla Roque,Laura Yee,Ping Gao

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____