

Chargeback Credit Memo Request Form

Date: 4/23/2020 Chargeback Case #: CB2000947

Credit Memo Amount: \$152.25

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS215332599/CS216077384/CS216208049 Cust. PO #: CS215332599/CS216077384/CS216208049

Check #: 2640572 Invoice #: _____

AR Ref #: 94284

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: missing part

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: E-COM

Note: VAILD- All 3 Pos credit were approved by CS team, they were missing part and shipping cost is more than 20% of item value. all Credit were approved.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____