

# Chargeback Credit Memo Request Form

Date: 4/30/2020 Chargeback Case #: CB2000946

Credit Memo Amount: \$1,259.58

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS212450979-CS216984620 Cust. PO #: see attached

Check #: 2640572 Invoice #: \_\_\_\_\_

AR Ref #: 94284

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Savannah

Note: valid per Ping: VALID - Customer received wrong item. Per Hellen Xu we are not recovering hardgoods at this time.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_