

Chargeback Credit Memo Request Form

Date: 4/30/2020 Chargeback Case #: CB2000944

Credit Memo Amount: \$24.61

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS216680424 Cust. PO #: CS216680424

Check #: 2631741 Invoice #: _____

AR Ref #: 94152

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: PETB Division Name: Pet Bed(40)

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: April Huang,Karla Roque,Laura Yee,Ping Gao

Responsible Party: Dot.com-Woodland

Note: VALID - Mis-ship, customer received wrong item. CS approved credit but did not find item cost effective to retrieve.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____