

Chargeback Credit Memo Request Form

Date: 5/1/2020 Chargeback Case #: CB2000943

Credit Memo Amount: \$881.38

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS205057087-CS215645624 Cust. PO #: see attached

Check #: 2631741 Invoice #: _____

AR Ref #: 94152

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: missing parts

Investigator: April Huang,Karla Roque,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: valid per Ping : VALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit but Per Hellen Xu ~ we are not recovering hardgoods at this time

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____