

Chargeback Credit Memo Request Form

Date: 5/1/2020 Chargeback Case #: CB2000940

Credit Memo Amount: \$11.35

Customer ID: HAYNEEDLEDS Customer Name: Hayneedle.com

Chargeback Ref #: DM-10840313 Cust. PO #: 91210972

Check #: 17963 Invoice #: _____

AR Ref #: 94267

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: late shipment

Investigator: April Huang,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____