

Chargeback Credit Memo Request Form

Date: 4/29/2020 Chargeback Case #: CB2000937

Credit Memo Amount: \$132.12

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS216576330/CS217516285 Cust. PO #: CS216576330/CS217516285

Check #: 2631741 Invoice #: _____

AR Ref #: 94166

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Karla Roque,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit but Per Hellen Xu ~ Item will not be recovered if shipping is more than 20% of wholesale price.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____