

Chargeback Credit Memo Request Form

Date: 4/29/2020 Chargeback Case #: CB2000936

Credit Memo Amount: \$67.93

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS217511881 Cust. PO #: CS217511881

Check #: 2631741 Invoice #: _____

AR Ref #: 94168

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Mis-shipment

Detailed Description: Mis-shipped

Investigator: April Huang,Karla Roque,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item. CS approved credit but Per Hellen Xu ~ Item will not be recovered if shipping is more than 20% of wholesale price

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____