

# Chargeback Credit Memo Request Form

Date: 4/29/2020 Chargeback Case #: CB2000925

Credit Memo Amount: \$22.05

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 8607647412 Cust. PO #: 86076474

Check #: 1884727 Invoice #: 32374572

AR Ref #: 94220

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ART Division Name: Art(65)

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Karla Roque,Laura Yee,Ping Gao

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_