

# Chargeback Credit Memo Request Form

Date: 5/5/2020 Chargeback Case #: CB2000924

Credit Memo Amount: \$200.00

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 30787853 30856600 Cust. PO #: 8384990 1416360

Check #: 1884727 Invoice #: 30787853 30856600

AR Ref #: 12163545

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Labeling

Detailed Description: DM-MMG DISTRIBUTION EXPENSE OFFSET

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: valid per picture proof provided by Macy's, shipping label GS-128 was not placed in the right position per Macy's labeling requirement.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_