

Chargeback Credit Memo Request Form

Date: 4/29/2020 Chargeback Case #: CB2000920

Credit Memo Amount: \$111.99

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS215623524 Cust. PO #: CS215623524

Check #: 2614138 Invoice #: _____

AR Ref #: 93789

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Mis-shipment

Detailed Description: Mis Information

Investigator: April Huang,Karla Roque,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item,CS approved credit but did not find returning item cost effective.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____