

Chargeback Credit Memo Request Form

Date: 4/17/2020 Chargeback Case #: CB2000919

Credit Memo Amount: \$188.02

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS212620264/CS215347496 Cust. PO #: CS212620264/CS215347496

Check #: 2614138 Invoice #: _____

AR Ref #: 93775

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: missing parts

Investigator: April Huang,Karla Roque,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit, but did not retrieve item.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____