

Chargeback Credit Memo Request Form

Date: 4/15/2020 Chargeback Case #: CB2000915

Credit Memo Amount: \$205.17

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS213189512 Cust. PO #: CS213189512

Check #: 2608392 Invoice #: _____

AR Ref #: 93758

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: April Huang,Laura Yee,Ping Gao

Responsible Party: Dot.com-Woodland

Note: valid per Ping, VALID - Since we do not send missing items such as: Shams, Bed Skirts, Sheets, Pillow Cases, Legs, Hardware, or any other Spare Parts, we have no choice but to approve the credit.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____