

Chargeback Credit Memo Request Form

Date: 5/1/2020 Chargeback Case #: CB2000914

Credit Memo Amount: \$306.25

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS210541284-CS213935589 Cust. PO #: see attached

Check #: 2608392 Invoice #: _____

AR Ref #: 93758

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: mis-ship

Investigator: April Huang,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____