

Chargeback Credit Memo Request Form

Date: 4/29/2020 Chargeback Case #: CB2000913

Credit Memo Amount: \$452.91

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS211168411-CS200888118 Cust. PO #: see attached

Check #: 2608392 Invoice #: _____

AR Ref #: 93758

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: mis-ship/missing parts

Investigator: April Huang,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - Since we do not send missing items such as: Shams, Bed Skirts, Sheets, Pillow Cases, Legs, Hardware, or any other Spare Parts, we have no choice but to approve the credit.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____