

Chargeback Credit Memo Request Form

Date: 4/23/2020 Chargeback Case #: CB2000908

Credit Memo Amount: \$47.98

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS209044834-CS210809997 Cust. PO #: see attached

Check #: 2606691 Invoice #: _____

AR Ref #: 93726

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: MIS-SHIP

Investigator: April Huang,Karla Roque,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item. CS approved credit but did not find item cost effective to retrieve

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____