

# Chargeback Credit Memo Request Form

Date: 5/11/2020 Chargeback Case #: CB2000901

Credit Memo Amount: \$519.94

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS211961805-CS215435244 Cust. PO #: see attached

Check #: 2606585 Invoice #: \_\_\_\_\_

AR Ref #: 93709

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit but did not retrieve item we are no longer recovering any hard goods at this time per Hellen Xu

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_