

Chargeback Credit Memo Request Form

Date: 4/14/2020 Chargeback Case #: CB2000899

Credit Memo Amount: \$575.21

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS215309377-CS215884361 Cust. PO #: _____

Check #: 2606585 Invoice #: _____

AR Ref #: 12163403

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Yinghua Gu

Responsible Party: Not a chargeback

Note: valid per Ying: all wayfair missing parts chargeback is approved by Hellen

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____