

# Chargeback Credit Memo Request Form

Date: 5/1/2020 Chargeback Case #: CB2000896

Credit Memo Amount: \$701.35

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS211574960-CS216307954 Cust. PO #: see attached

Check #: 2606585 Invoice #: \_\_\_\_\_

AR Ref #: 93711

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: Mis Information  
Mis-shipped

Investigator: April Huang,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_