

# Chargeback Credit Memo Request Form

Date: 4/9/2020 Chargeback Case #: CB2000893

Credit Memo Amount: \$23.80

Customer ID: KROGER Customer Name: Kroger

Chargeback Ref #: 5037593 Cust. PO #: 11785

Check #: 4294634 Invoice #: \_\_\_\_\_

AR Ref #: 12163395

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Not a Compliance Issue

Detailed Description: Net total dollar difference (packs vs sleeves usually. Mostly Fred Meyer and Ralphs)

Investigator: \_\_\_\_\_

Responsible Party: Reclaim to Customer

Note: less than \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_