

# Chargeback Credit Memo Request Form

Date: 6/9/2020 Chargeback Case #: CB2000890

Credit Memo Amount: \$988.96

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30795192 30905880 31241534 Cust. PO #: 5RSJLSDV 2JLVAQQY 4DNSPLTM  
31674070 31867428 5DLWRS6M 2MJN8FBU

Check #: \_\_\_\_\_ Invoice #: \_\_\_\_\_

AR Ref #: 94233

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: unpaid invoices

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_