

Chargeback Credit Memo Request Form

Date: 6/4/2020 Chargeback Case #: CB2000889

Credit Memo Amount: \$1,141.69

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30614477 30995090 31009740 Cust. PO #: 4JCU183F 2TW1OPZV 3P3OXKGV
31009727 31067383 31192 1DFGDLNL 7GYN29UO 6E72V

Check #: _____ Invoice #: _____

AR Ref #: 94233

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: unpaid invoices

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge since they are shipment from 2019. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____