

# Chargeback Credit Memo Request Form

Date: 4/23/2020 Chargeback Case #: CB2000882

Credit Memo Amount: \$228.36

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 6856663012 6887508112 6919550012 Cust. PO #: 68566630 68875081 69195500

Check #: 1883145 Invoice #: 32001631 32000437 32015175

AR Ref #: 93678

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Karla Roque,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_