

Chargeback Credit Memo Request Form

Date: 11/24/2020 Chargeback Case #: CB2000872

Credit Memo Amount: \$142.68

Customer ID: WALMARTCA Customer Name: Wal-Mart Canada Corp.

Chargeback Ref #: 74981 72449 Cust. PO #: 7850422773 7900423286

Check #: 7842191 7838037 Invoice #: 74981 72449

AR Ref #: 700301 700259

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: MDSE BILLED NOT SHIPPED [0022]

Investigator: Peter Lobo

Responsible Party: Canada Office

Note: Dispute denied by Walmart, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____