

# Chargeback Credit Memo Request Form

Date: 6/16/2020 Chargeback Case #: CB2000863

Credit Memo Amount: \$135.95

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 32107269SC 32119005SC Cust. PO #: 82Z8T9LQ 1MYCM75J

Check #: 122892966 123073215 Invoice #: \_\_\_\_\_

AR Ref #: 93307

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: Shortage Claim

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Dot.com-Woodland

Note: Customer already paid partial \$137.16

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_