

Chargeback Credit Memo Request Form

Date: 6/25/2020 Chargeback Case #: CB2000862

Credit Memo Amount: \$1,811.10

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 32069829SC 32090300SC 32106646SC 32108841SC 321091 Cust. PO #: 45WFC2DF 3D6SRDOQ 6SNLLGKF 1MYCM75J 7D7A53XO 6JK59

Check #: 121867445 122892966 123073215 Invoice #: _____

AR Ref #: 93307

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Shortage Claim

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Dot.com-Savannah

Note: Amazon denied our dispute, but paid partial payment \$5575.68.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____