

Chargeback Credit Memo Request Form

Date: 4/21/2020 Chargeback Case #: CB2000856

Credit Memo Amount: \$90.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 272979419 273126272 273181872 Cust. PO #: see attached
273233387 273259499

Check #: 110946 Invoice #: _____

AR Ref #: 92206

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIP

Investigator: April Huang,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Warehouse shipped late.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____