

Chargeback Credit Memo Request Form

Date: 5/22/2020 Chargeback Case #: CB2000855

Credit Memo Amount: \$490.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 272566434 272643076 272685292 Cust. PO #: see attached
272960354 272970357

Check #: 110946 Invoice #: _____

AR Ref #: 92206

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIP

Investigator: April Huang,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Reclaim to Customer

Note: Valid- WH shipped late

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____