

Chargeback Credit Memo Request Form

Date: 3/31/2020 Chargeback Case #: CB2000849

Credit Memo Amount: \$508.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 5045619 5045620 5045621 5045623 Cust. PO #: 7042836 7660332

Check #: 1880925 Invoice #: _____

AR Ref #: 12162799

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Not a Compliance Issue

Detailed Description: DM-COST DIFFERENCE

Investigator: Daisy Zhao,Jackie Guo

Responsible Party: Not a chargeback

Note: valid per Daisy/Jackie, we billed Macy's at \$52 for below orders, since duty was not added for comforter final cost is \$50, they can deduct \$2 for these PO.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____