

Chargeback Credit Memo Request Form

Date: 3/31/2020 Chargeback Case #: CB2000848

Credit Memo Amount: \$3,760.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 5045203 5045204 5045205 5045207
5045208 5045209 50 Cust. PO #: 7660464

Check #: 1880925 Invoice #: _____

AR Ref #: 12162793

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Not a Compliance Issue

Detailed Description: DM-COST DIFFERENCE

Investigator: Daisy Zhao,Jackie Guo

Responsible Party: Not a chargeback

Note: valid per Daisy Zhao, we billed Macy's at \$52, since duty was not added for comforter final cost is \$50, they can deduct \$2 for this PO.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____