

# Chargeback Credit Memo Request Form

Date: 4/8/2020 Chargeback Case #: CB2000847

Credit Memo Amount: \$306.29

Customer ID: PETCO Customer Name: Petco

Chargeback Ref #: VRT027009 Cust. PO #: 10713878

Check #: 289760 Invoice #: \_\_\_\_\_

AR Ref #: 5059415

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Petco only gives us 30 days to dispute and when we first receive this chargeback notification back in October 2019, WOD did not complete the investigation on time in result of not able to dispute this shortage within dispute window.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_