

# Chargeback Credit Memo Request Form

Date: 4/2/2020 Chargeback Case #: CB2000846

Credit Memo Amount: \$2,153.13

Customer ID: PETCO Customer Name: Petco

Chargeback Ref #: VRT027009 Cust. PO #: 10713866/10713869/10713878

Check #: 289760 Invoice #: \_\_\_\_\_

AR Ref #: 5059415

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: DC - Collect - PO Timeliness - Routing Ready to Ship Date - Late

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: valid - Chargeback Validated. Error in routing by former employee. Petco requires orders to be routed for pick-up on first day of ship window. Orders were routed to ship at end of ship window.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_