

Chargeback Credit Memo Request Form

Date: 6/16/2020 Chargeback Case #: CB2000845

Credit Memo Amount: \$587.44

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 32051827SC 32054317SC 32057928SC 32058871SC 320605 Cust. PO #: see attached

Check #: 121834761 Invoice #: _____

AR Ref #: 93084

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: _____

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Dot.com-Savannah

Note: Customer already paid partial \$304.87

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____