

# Chargeback Credit Memo Request Form

Date: 4/2/2020 Chargeback Case #: CB2000838

Credit Memo Amount: \$153.43

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 51871285 51959271 51964372 Cust. PO #: 58073345 64712021 65119505 62577625  
52017157

Check #: 1880925 Invoice #: 51871285 51959271 51964372 52017157

AR Ref #: 93104

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Misc

Detailed Description: BOOK INV IN & OUT PO CANCEL ETC

Investigator: April Huang,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: Valid- most likely customer return to their store and to Macy's facility, based on the return agreement with Macy's , we need to validate it

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_